



# YOUR **TRAINING** GUIDE



Vienna



**Lufthansa**  
**Aviation Training**

Home of Training Competence

# KEY MAP



Break Room



Copy Room



Lift



Lockers



Restroom Men



Restroom Women



Briefing Room



Conference Room



Class Room



Flat Panel Trainer



Flight Training Device Level 2



Mock-Up



Full-Flight Simulator



Service Center



Virtual Reality



Austrian Airlines



Lufthansa Aviation Training



Parking

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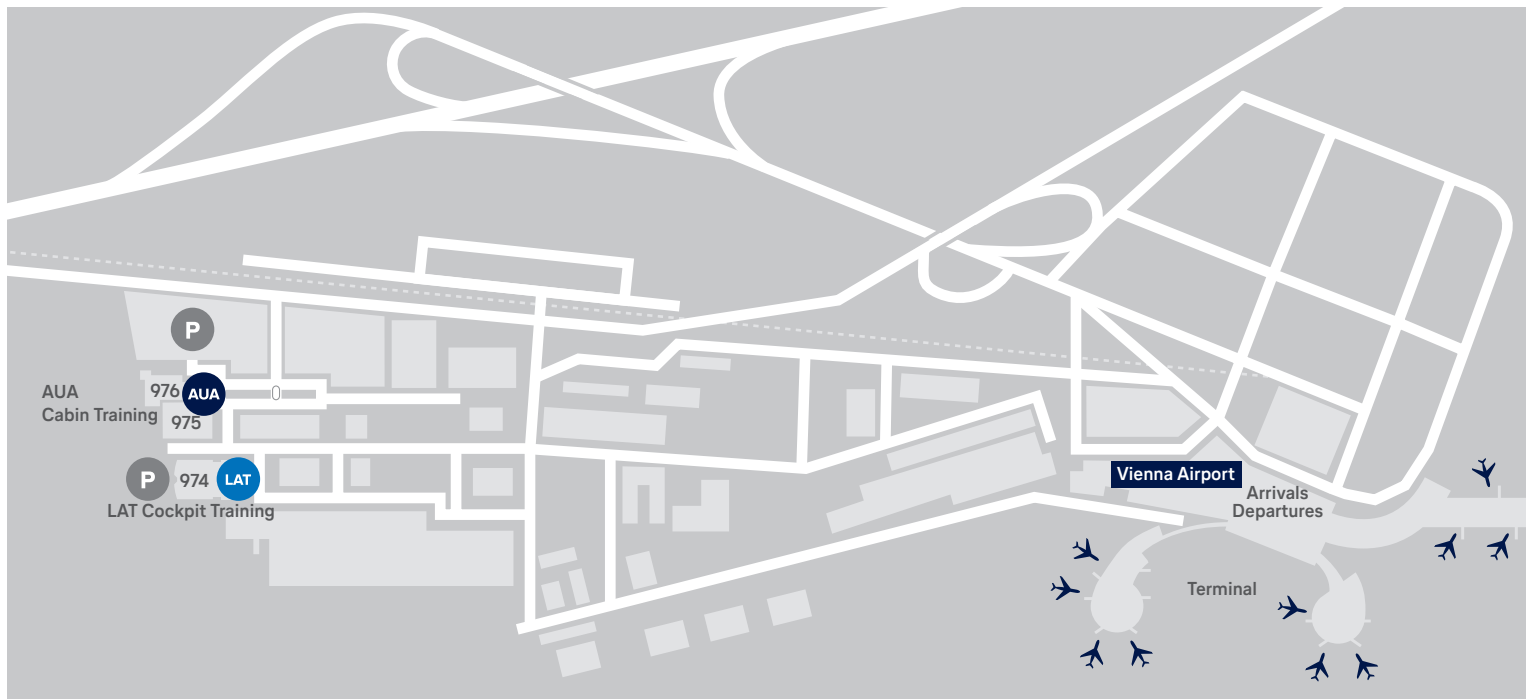
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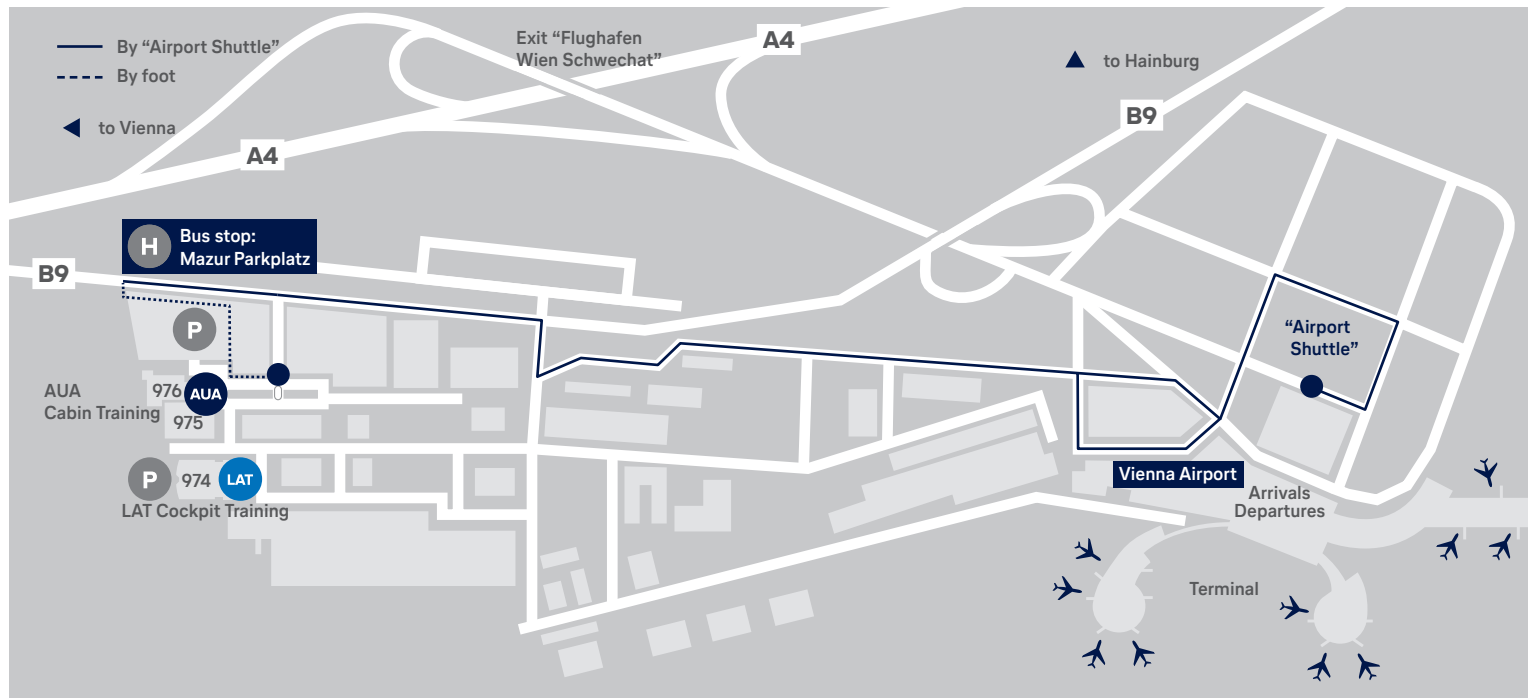


## LUFTHANSA AVIATION TRAINING CENTER



**More Information**  
Floor Plans p.10

The Vienna Aviation Campus is located in the immediate vicinity of Vienna International Airport, which, as Austria's largest commercial airport, is easily accessible by public transportation.



## DIRECTIONS BY AIRCRAFT



### More Information

By Car p. 6

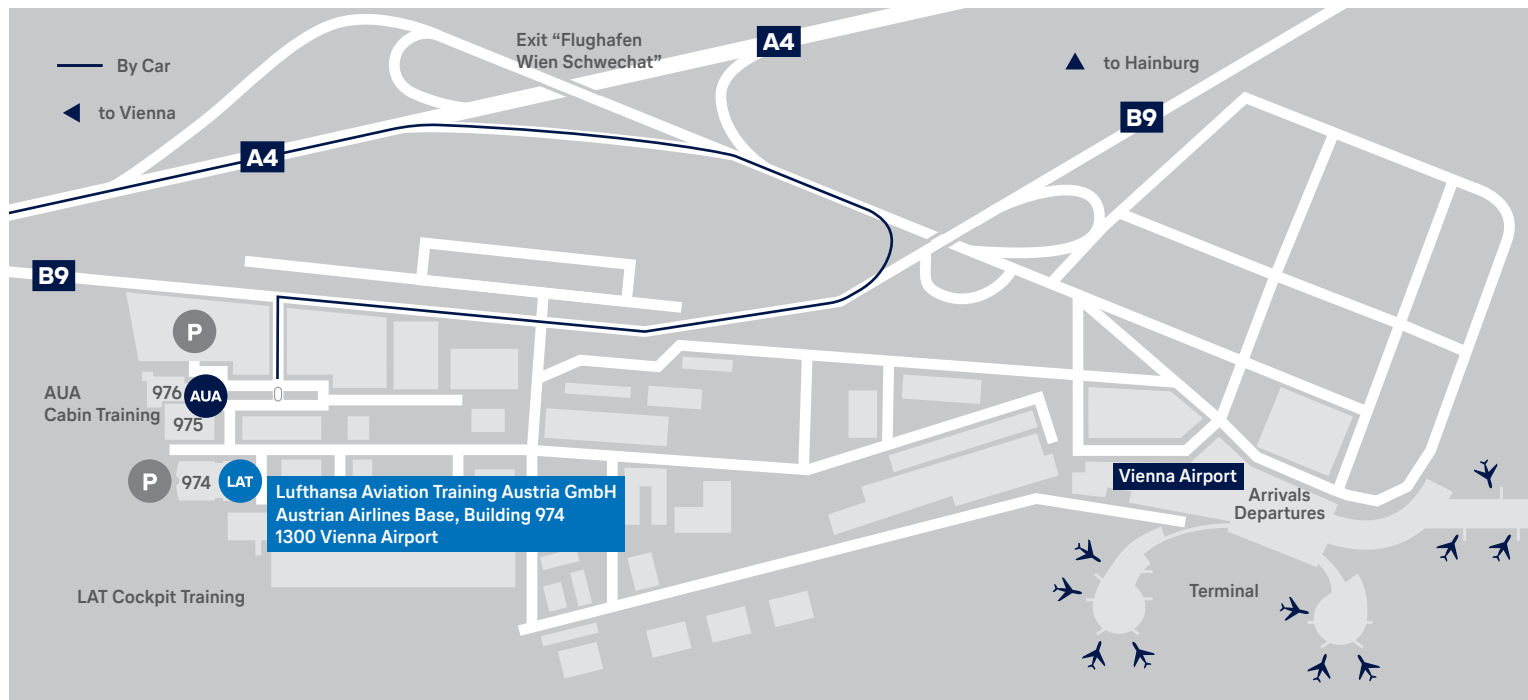
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Train and Bus Schedule p. 8

Whether you arrive by air or come to the airport on a train or bus from Vienna, please take the "Airport Shuttle" bus (Terminal 3, arrivals, bus stop no. 1).

The shuttle to the Training Center takes 10 minutes.

Please get off at Mazur Parkplatz. From there, it is a short walk to the Austrian Airlines (AUA) main entrance.



## DIRECTIONS BY CAR



### More Information

By Aircraft p.5

By Train and Bus p.7

From Vienna, take the A4 motorway in direction to the airport. Leave the motorway at exit “Flughafen Wien Schwechat” and follow the signs in direction “Fischamend West/ Schwechat”. Take B9 road in

direction “Schwechat” and exit at “Austrian Airlines Flughafen Basis”, which is next to a car park.



# DIRECTIONS TRAIN AND BUS SCHEDULE

The departure and arrival times of the current schedules are posted at the stations.

## From Vienna City to Lufthansa Aviation Training Center Vienna

### S7 Wien Mitte > Vienna Airport

04:19 → 04:42 every 30 min. (04:30–23:45)

### CAT Wien Mitte > Vienna Airport

05:37 → 05:53 every 30 min. (05:36–23:06)

### Airport Shuttle Airport Arrival > Mazur Parkplatz

05:30 → 05:43 every 15 min.\* (05:30–08:30)  
every 30 min. (08:30–14:00)  
every 15 min.\* (14:00–16:00)  
every 30 min. (16:00–23:30)

## From Lufthansa Aviation Training Center Vienna to Vienna City

### Airport Shuttle\* Mazur Parkplatz > Vienna Airport

05:52 → 06:00 every 30 min. (05:52–23:52)


### S7 Vienna Airport > Wien Mitte

04:42 → 05:01 every 30 min. (04:53–00:17)

### CAT Vienna Airport > Wien Mitte

06:08 → 06:24 every 30 min. (06:06–23:36)

\* From October to May: every 30 min.

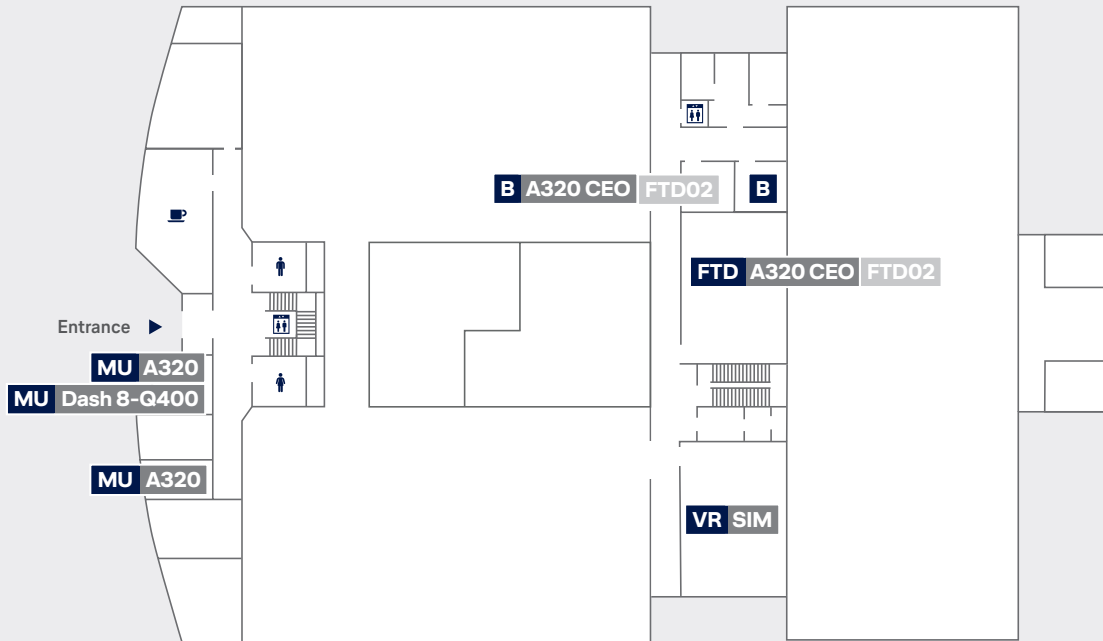
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# SIMULATORS OVERVIEW

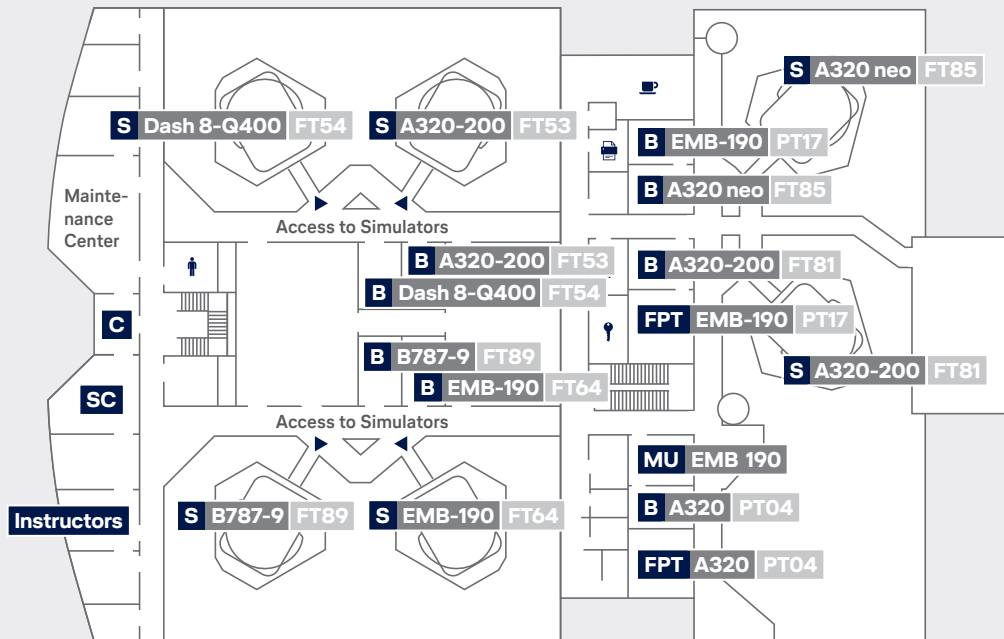
<b>Full-Flight Simulators Airbus</b>	<b>Building 974</b>		<b>Virtual Reality</b>	<b>Building 974</b>
Airbus A320-200 (FT53)	<b>First Floor</b>	<b>p. 11</b>	Airbus A320 Sim	<b>Ground Floor</b> p.10
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			Airbus A320	<b>Ground Floor</b> p.10
<b>Full-Flight Simulator Bombardier</b>	<b>Building 974</b>			
Dash 8-Q400 (FT54)	<b>First Floor</b>	<b>p. 11</b>	<b>Mock-up Bombardier</b>	<b>Building 974</b>
			Dash 8-Q400	<b>Ground Floor</b> p.10
<b>Flight Training Device Level 2</b>	<b>Building 974</b>			
Airbus A320 CEO (FTD02)	<b>Ground Floor</b>	<b>p.10</b>	<b>Mock-up Embraer</b>	<b>Building 974</b>
			Embraer EMB-190	<b>First Floor</b> p.11

 **More Information**  
Floor Plans p.10



## FLOOR PLANS / BUILDING 974 / GROUND FLOOR

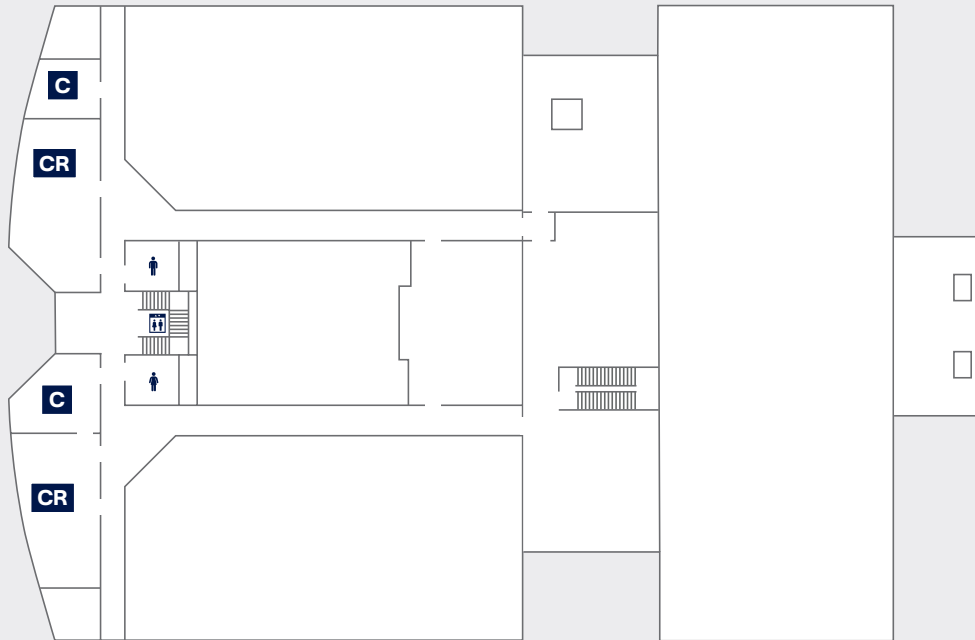
To get to your simulator training from the Austrian Airlines main entrance, follow the directions to Building 974. The porter at the entrance will be happy to assist you.



## FLOOR PLANS / BUILDING 974 / FIRST FLOOR

On the First Floor of the building, you'll find the Full-Flight Simulators and the Flat Panel Trainers. The Briefing Rooms can also be found on this level. You may use the lockers to securely store

your luggage. The Break Room offers internet access as well as a place to relax during breaks.



## FLOOR PLANS / BUILDING 974 / SECOND FLOOR

There are two conference rooms and two classrooms located on the Second Floor of the building.

# SERVICES OF LUFTHANSA AVIATION TRAINING

## **Group Services of Lufthansa Aviation Training**

We are there for you: 24 hours a day, 7 days a week.

**Phone:** +49 69 696 72 444

**Fax:** +49 69 696 93 950

**E-mail:** [info@lat.dlh.de](mailto:info@lat.dlh.de)

## **Lufthansa Aviation Training Center**

Austrian Airlines Base, Bldg. 974

Administration, Room A.1.06, First Floor

1300 Vienna Airport

**Phone:** +43 51766 76607

**E-mail:** [info@lat.dlh.de](mailto:info@lat.dlh.de)



**More Information**

Bldg. 974, First Floor p.11

# SERVICES OF LUFTHANSA AVIATION TRAINING

## **Access Key Card**

Please obtain your SIM key card at the AUA Security, main entrance,  
24 hours a day, 7 days a week.

For access to the simulators you have to register under the following link:  
<http://eservices.lufthansa-aviation-training.com/web/eregistration/login>

# SERVICES / BUSINESS SERVICES

## Internet

Terminals with free internet access:

Break Room	Bldg. 974, Ground Floor	>	10
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## WLAN Zones

All Rooms

## Copy Room

Aisle between the two simulator halls

Bldg. 974, First Floor	>	11
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## Further Questions

Please ask our colleagues at the Service Center or at Maintenance.

They will be glad to assist you.

Maintenance	Bldg. 974, First Floor	>	11
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Service Center	Bldg. 974, First Floor	>	11
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# SERVICES / FOOD AND BEVERAGES

## Restaurant

Our restaurant in Building 975 serves you lunch, snacks and a selection of beverages.

Opening hours: Mon–Fri 8:00 a.m. to 3:30 p.m.

Lunch: 11:30 a.m. to 2:00 p.m.

## Vending Machines

Snacks are available from the vending machines, 24 hours a day, 7 days a week.

Break Room	Bldg. 974, Ground Floor	>	10
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Break Room	Bldg. 974, First Floor	>	11
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## SERVICES / LOCKERS, PARKING, FIRST AID

### Lockers

There are lockers available for your manuals.

Bldg. 974, First Floor > 11

### Parking

There are parking spaces in front of Building 974. If these are full, please ask the porter at the Austrian Airlines main entrance for access to the Austrian Airlines parking lot next to Building 976.

Lufthansa Aviation Training Center > 4

### First Aid

Trained first aid staff can be requested via the Maintenance.

Bldg. 974, First Floor > 11

### Disabled toilet

The disabled toilet is located in the neighbouring building of the Austrian Airlines airport base.

# SERVICES / CUSTOMER SATISFACTION MANAGEMENT

## **We value your feedback**

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below.

## **Our staff**

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

## **eTLB satisfaction survey**

After your simulator session, a short satisfaction survey will appear on the display of your eTLB. This takes just two minutes to complete, and we would greatly appreciate your co-operation. You'll find an eTLB on every simulator.

## **E-Mail and contact**

Like to send feedback from outside the Training Center? Please e-mail us at [info@lat.dlh.de](mailto:info@lat.dlh.de), or visit our website [lufthansa-aviation-training.com](http://lufthansa-aviation-training.com) and use the contact form in the contact area.

Lufthansa Aviation Training Austria GmbH  
Austrian Airlines Base, Building 974  
1300 Vienna Airport  
Austria

**Contact**

**Phone:** +43 51766 76607

**E-mail:** [info@lat.dlh.de](mailto:info@lat.dlh.de)

[lufthansa-aviation-training.com](http://lufthansa-aviation-training.com)

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